

M.A. (Third Semester) Examinations, 2013! (AS-2038)

Public Administration, Paper - XIV

Title: Public Administration and Governance.

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Note: The answers/scripts of the students must and should contain the following in respective answers.

Section - A

1.

(a) RTI Act, 2005 - Right to Information Act, 2005.

- The GOI has passed the RTI Act in the year 2005.
- Under this Act, Every citizen can get information from the Govt. regarding the functioning of the Govt. within 30 days of the application / request.

(b) MKSS

- Mazdoor Kisan Shakti Sangathan.
- A Civil Society Organization based in Rajasthan
- Its role is crucial in passing of RTI Act of Rajasthan, in bringing awareness among the people regarding the functioning of the govt.

(c) CVC

- Central Vigilance Commission
- set up in 1964 based on the recommendation of Santhanam Committee Report.
- Is the main agency for preventing corruption in the central govt.

#### (d) Vize Eye

(2)

- An online ~~Anti~~-Corruption Complaints device (or) application
- By the ~~the~~ Central Vigilance Commission to make citizens part in the Anti-Corruption ways.

#### (e) Lokpal Bill, 2011

- Govt has introduced this bill to establish an ombudsman kind of institution called 'Lokpal' to redress the grievances of the citizen regarding the mal-administration.

#### (f) Robert Putnam

- Well known Sociologist
- Known for his work on "Social Capital"

#### (g) Common Service Centres (CSCs)

- Set up as part of National e-Governance Plan (Ne-EP)
- At these centres the citizens can pay all public utility bills, can get all certificates - Birth, Death etc.

#### (h) e-Court

- Part of Ne-EP.
- Started by the Govt. of Gujarat.

#### (i) Initiatives taken by Election Commission

- Awareness generation
- Bringing NOTA



## ① Citizen Charter

- It is a list of functions and services provided by a Govt. wing (or) department.
- To bring transparency, accountability in the govt's functioning.

## Section - B

2. "Role of state is diminishing in developing / development process" - Comment.

- Introduction.
- Role of state in development process
- Dissatisfaction among the citizens
- Role of non-state actors —
  - 1) Civil society.
  - 2) private sector.
  - 3) Media.
- Impact of LPG
- Conclusion.

3. Do you think that "Good Governance" can bring change in the working culture of bureaucracy in developing countries like India.

- Introduction
- What is working culture of bureaucracy in developing countries
- Russian Theory
- Key features of Good Governance like Transparency, Accountability, openness, Rule of Law with suitable examples.

4. Write a critical essay on the recent trends in the role of "Civil Society."

- Introduction
- Role of Civil Society over the years.
- In recent times -
  - 1) Lokpal Bill Issue.
  - 2) Food Security Act.
  - 3) RTI Act.
  - 4) Social Audit.
- Conclusion.

5. "RTI - The key to good governance" - Comment.

- Definition of good governance.
- Features of good governance and how they
- related to RTI Act
- ARC-II recommendations for better implementation of the RTI Act.
- Conclusion.

6. "Social Audit - the tool to make citizen's participation in development process a reality." - Comment.

- Definition of Social Audit.
- Relation between Social Audit and people participation (Good Governance)
- Conclusion.

7. Write a note on recent initiatives in e-Governance in India.

- Definition of e-governance.
- National e-Governance plan.

1) Mee-Sera (AP)

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2) Bhooni (KN)

3) e-Cult (Gujrat)

4) e-PDS (GOI)

5) e-RTI (GOI)

6) e-Choupal (ITC)

- Conclusion.

8) The need of the hour is not only Good Governance but also "Meta Governance" - Discuss

- Definition of Good Governance.

- Definition of Meta Governance.

- Reasons for Meta Governance -

1) Failure of New Public Management.

2) Failure of ~~Good~~ Governance.

- Louis Menander's Contribution.

- Conclusion.